



The Accountability Experience Poster

By Linda Galindo

John Wiley and Sons Ltd. Paperback. Book Condition: new. BRAND NEW, The Accountability Experience Poster, Linda Galindo, Accountability is a hot issue in business as organizations face the toughest recession in years. Yet the notion of accountability is confused with punishment, fault, blame and guilt. Galindo argues the only true accountability is "personal accountability" and the only way to achieve it is to take responsibility for the outcomes of your choices, behaviors and actions. This training program outlines a 3-step process to accountability: - Claiming ownership of a task (Responsibility) - Taking personal action to complete the task (Self Empowerment) - Answering for the Outcome (Accountability) Clear Agreement is the concept that ties the three steps of the process together and allows managers and employees (using the clear agreement form) to create clear agreements around key assignments and track progress more effectively. The comprehensive "Facilitator's Guide" package includes case studies and role play exercises, scripts for a 1-day workshop (also broken out into 7 modules), PowerPoint slide deck, lecture content, models and frameworks, action planning and instructions for using the assessment tool.



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Reviews

A superior quality ebook and also the font used was interesting to read through. This is for all who statte there was not a well worth reading. I discovered this publication from my dad and i encouraged this pdf to learn.

-- **Felix Lehner Jr.**

The publication is simple in go through preferable to fully grasp. I am quite late in start reading this one, but better then never. It is extremely difficult to leave it before concluding, once you begin to read the book.

-- **Mrs. Josiane Collins**